

# eSIM activation guide for Orange prepaid offers

---

For Android



# Welcome

Before you leave, install your Orange Holiday eSIM from your home.



# Installing your Orange Holiday eSIM



---

## #1 Before you travel

Congratulations, you have just purchased an Orange Holiday eSIM.

Before you travel, you will need to install it on your smartphone.

**Follow the steps shown on pages 4 to 7**



---

## #2 During the flight

While in the air, remember not to change the settings for the airplane mode. To avoid any roaming fees during the trip, deactivate your home SIM.

**Follow the steps shown on pages 8 to 9**



---

## #3 Upon your arrival

You have reached your destination! You can deactivate the airplane mode and enjoy your trip, stay connected with your Orange Holiday eSIM.

**Follow the steps shown on page 11 to 15**



---

## #4 After returning home

Here you are at home again. We hope you enjoyed your connected journey with Orange Holiday.

Remember to switch back the settings to your home SIM card.

See you soon!

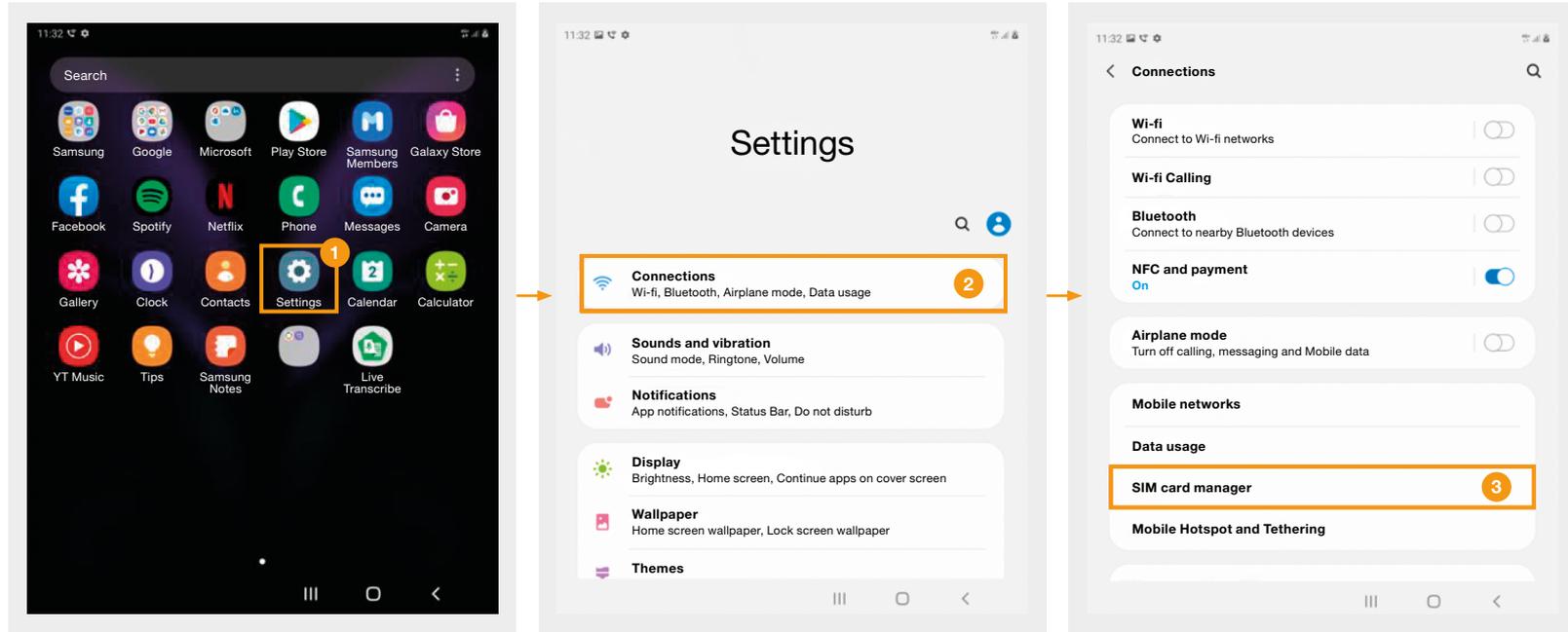
**Follow the steps shown on page 16**

# Installing and configuring your Orange Holiday eSIM

Download and install the eSIM in your home country



Before you travel



You can download your eSIM card using the camera on your smartphone.

1 | Click on **Settings**

2 | Tap **Connections**

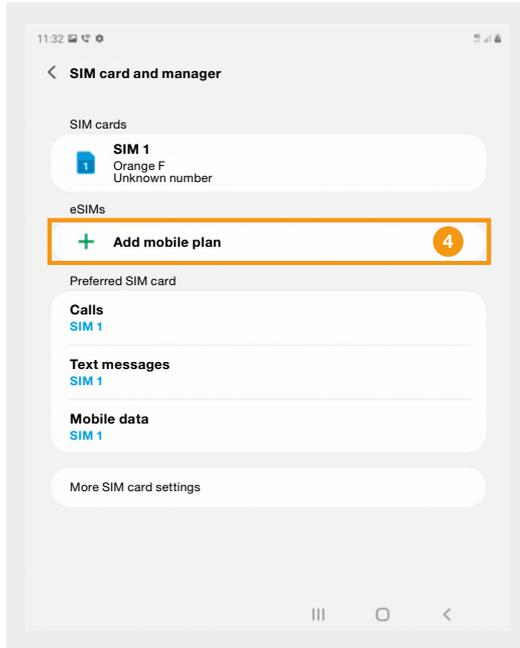
3 | Select **SIM card management**

# Installing and configuring your Orange Holiday eSIM

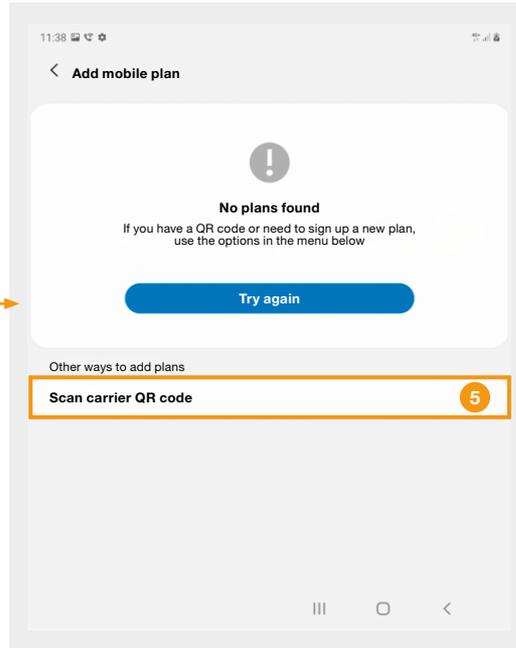
Download and install the eSIM from your home country



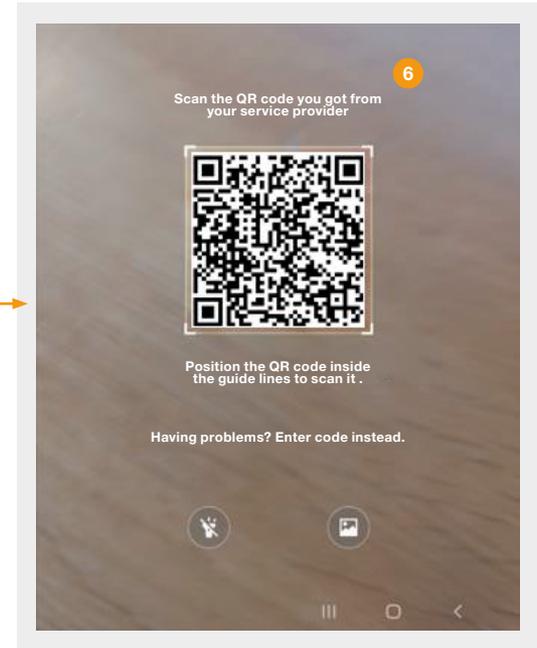
Before you travel



4 | Click the **Add mobile plan** link



5 | Tap the **Scan carrier QR code**



6 | Install eSIM

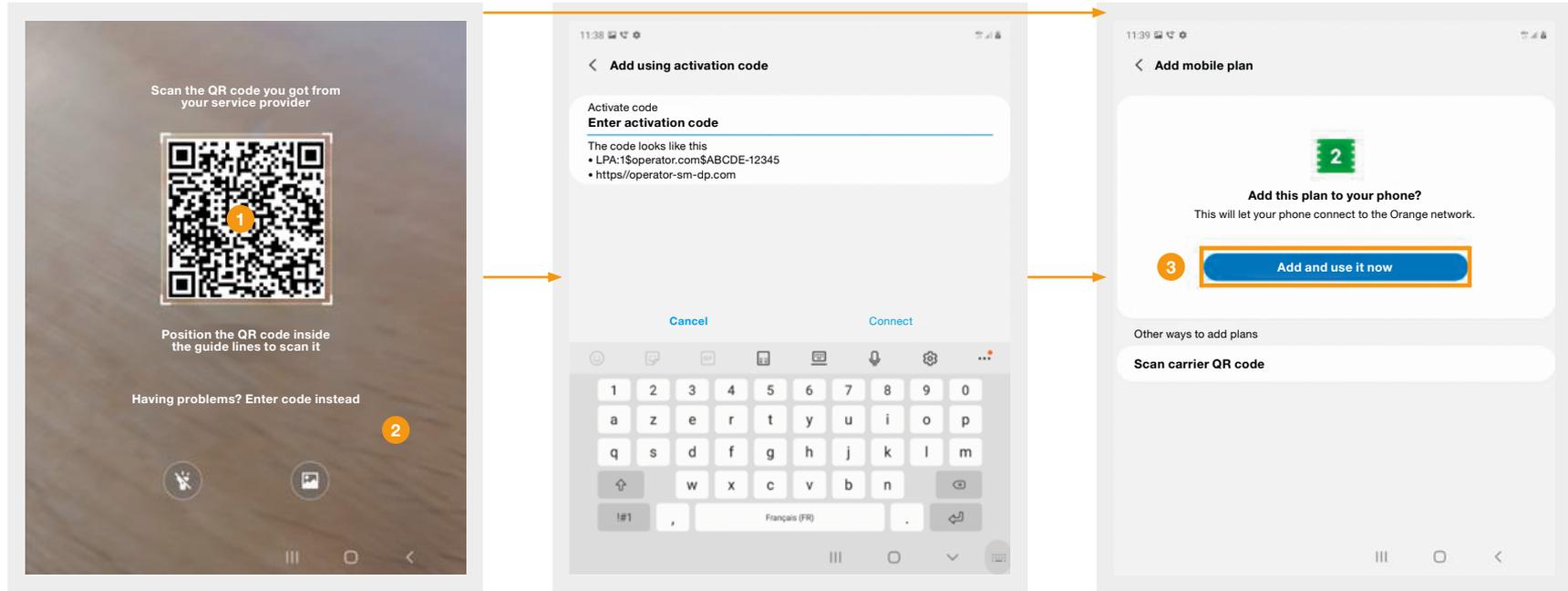
# Installing and configuring your Orange Holiday eSIM

## Download and install the eSIM from your home country



Before you travel

Two options are available at this point in the installation:



1 | Scan the QR Code

2 | Or Enter the activation code manually by clicking on the **Enter code instead** link

2 | Enter the activation information provided by Orange, you have to type these respecting the following format : LPA:1\$SM-DP+ address provided in your Welcome Pack\$Activation code provided in your Welcome Pack

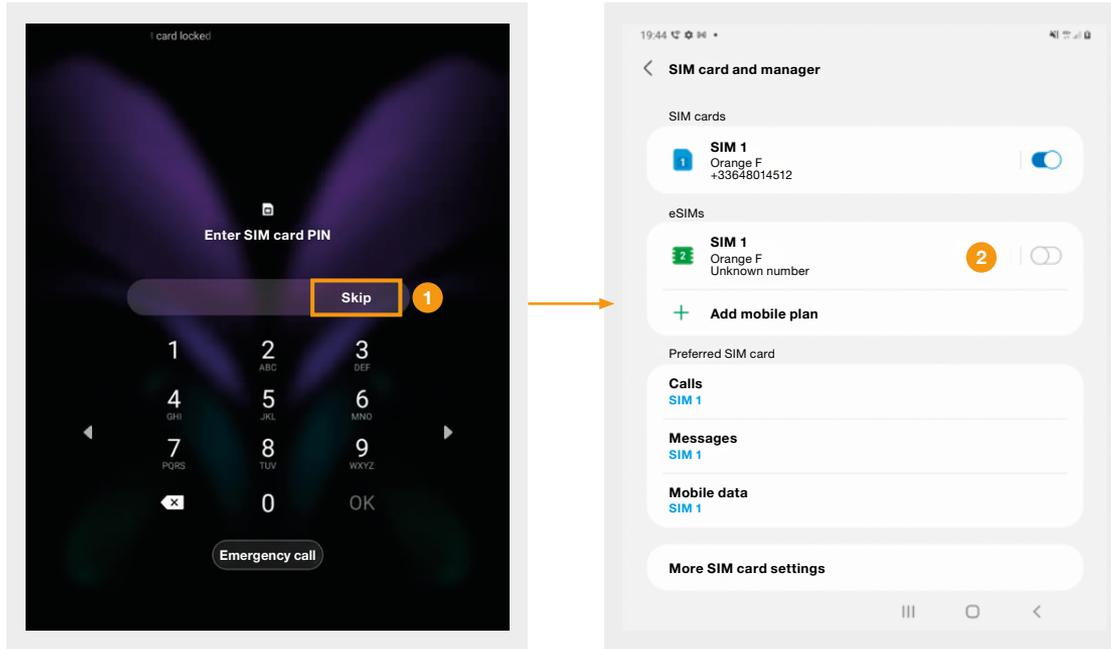
3 | Click the **Add and use it now** link

# Installing and configuring your Orange Holiday eSIM

Download and install the eSIM from your home country



Before you travel



1 | Click on **Skip** to disable the eSIM profile

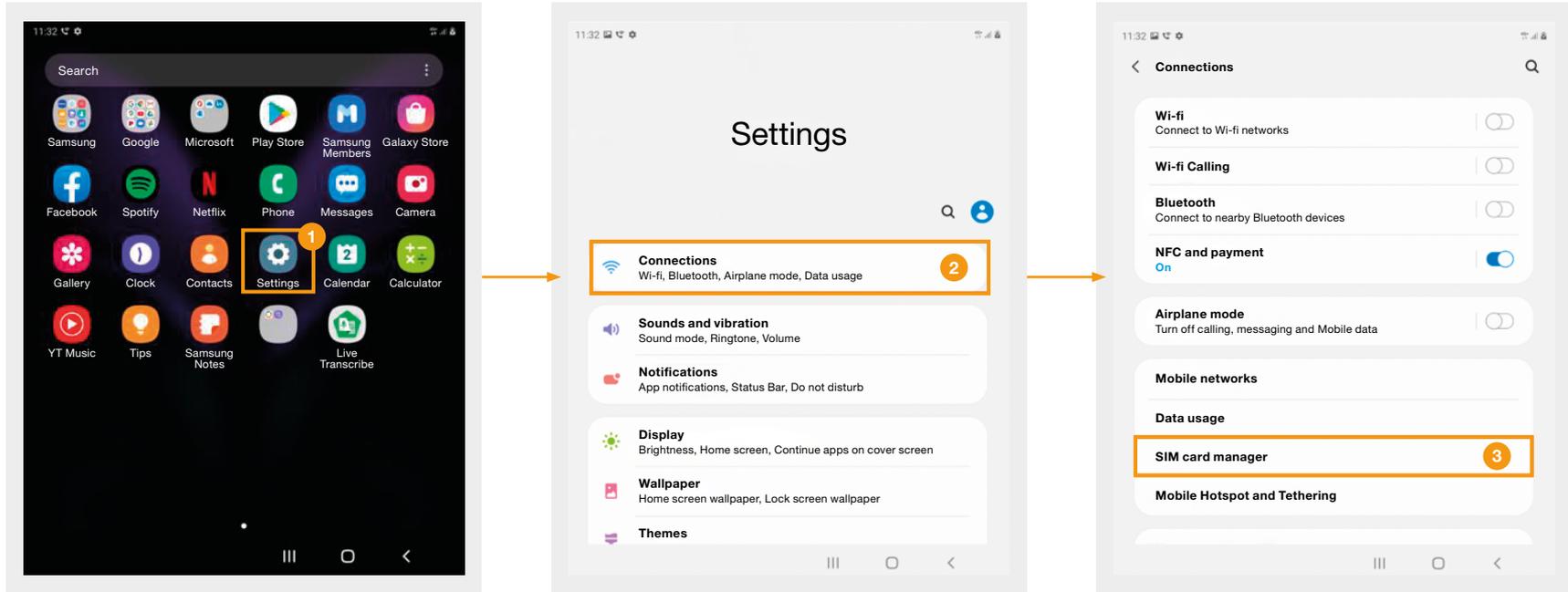
2 | The eSIM profile is now disabled

# Installing and configuring your Orange Holiday eSIM

Turn off your cellular data during your flight before activating the Airplane mode



During the flight



1 | Click on **Settings**

2 | Tap **Connections**

3 | Select **SIM card Manager**

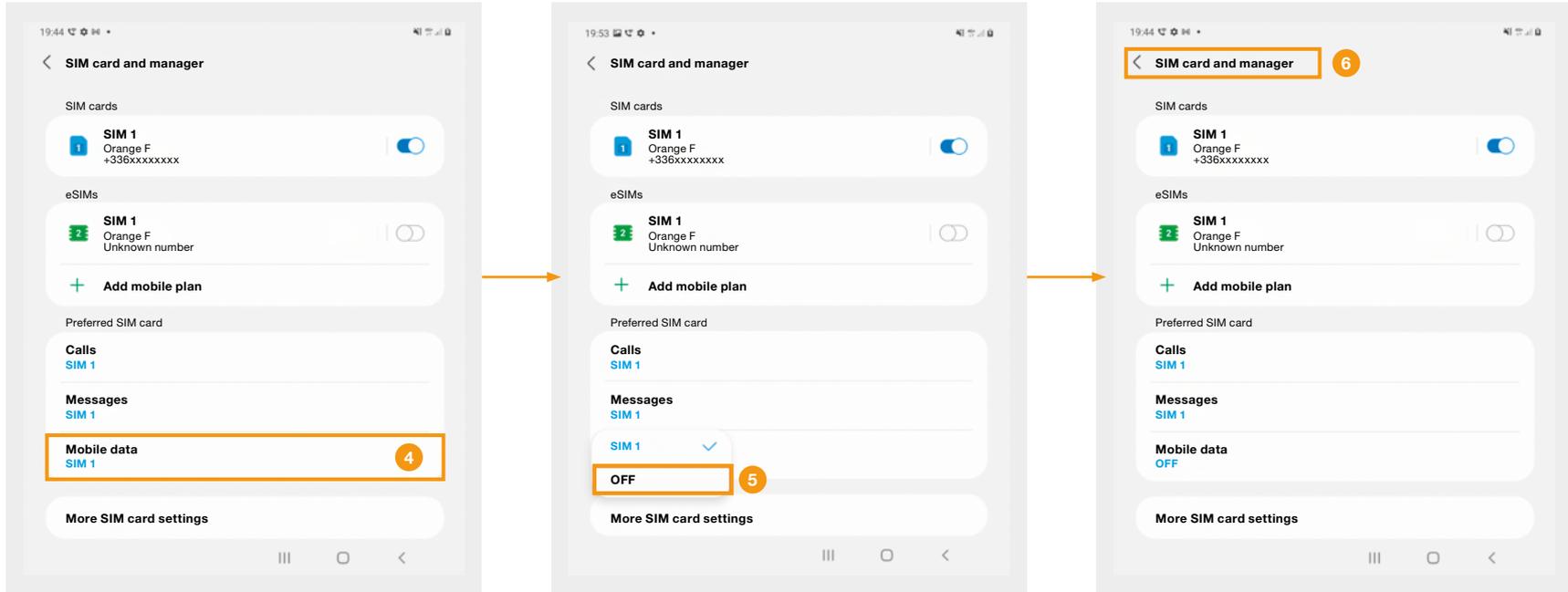
Turn off your cellular data to avoid roaming charges, then turn on Airplane mode

# Installing and configuring your Orange Holiday eSIM

Turn off your cellular data during your flight



During the flight



4 | Select **Mobile data**

5 | Hover over **OFF**

6 | Click on **SIM card manager** to go back

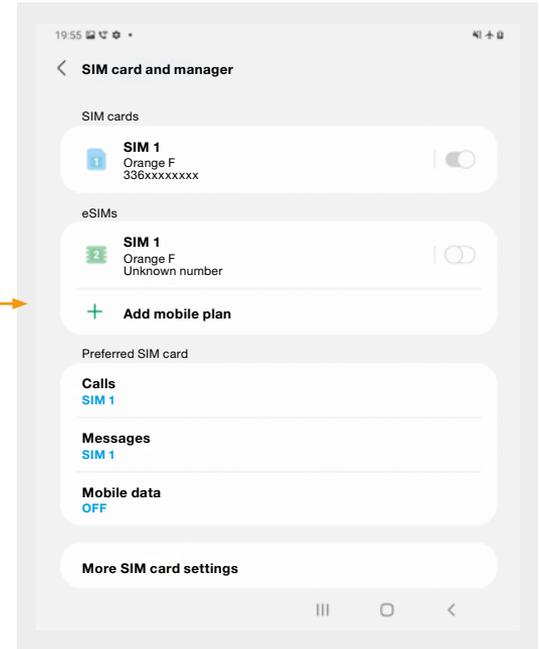
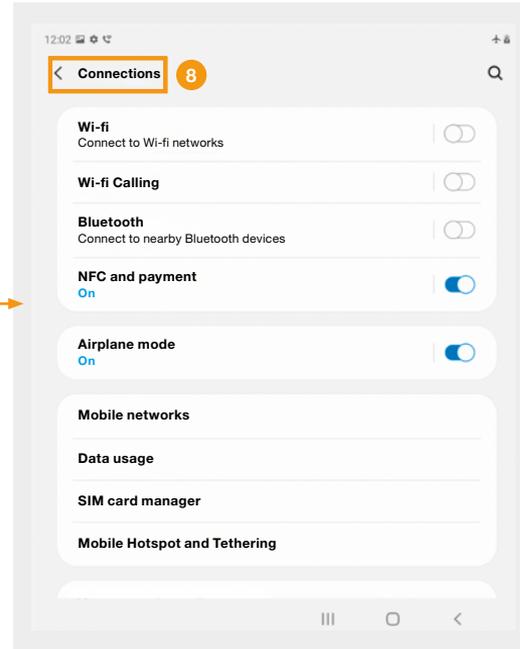
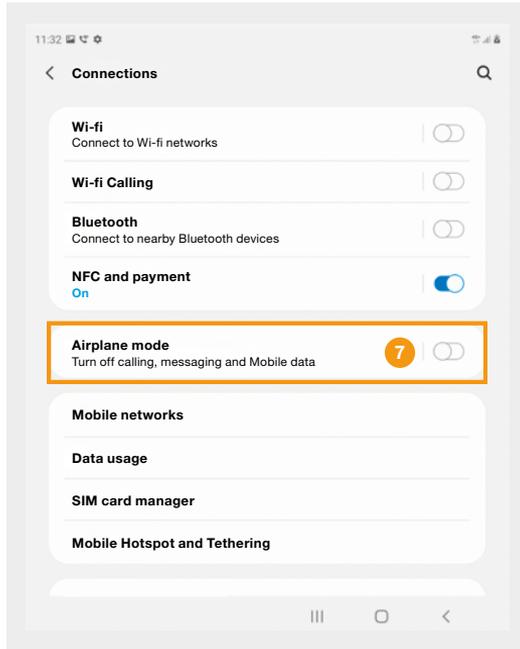
Turn off your cellular data to avoid roaming charges, then turn on Airplane mode.

# Installing and configuring your Orange Holiday eSIM

Activate the Airplane mode during your flight



During the flight



7 | Activate the **Airplane mode** setting

8 | Click on **Connections** to go back

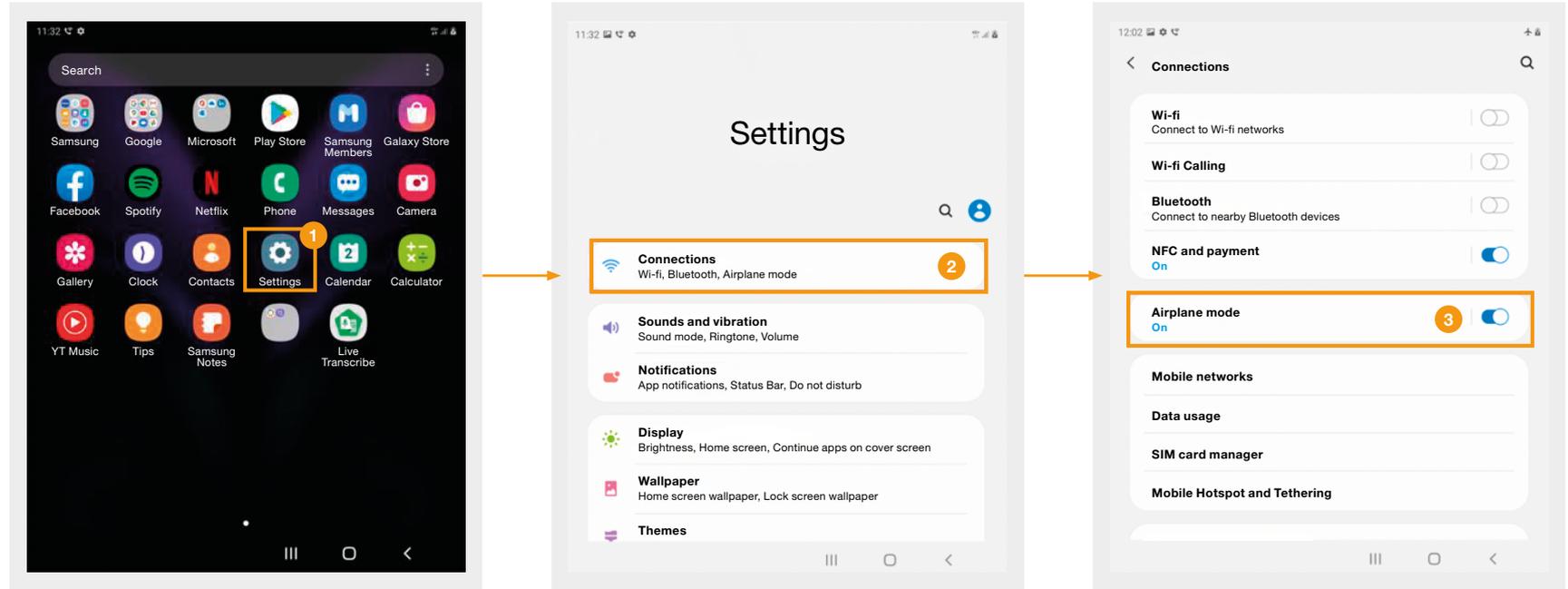
9 | All connections are disabled

# Installing and configuring your Orange Holiday eSIM

Disable the Airplane mode once you arrive at your destination



Upon your arrival



1 | Click on **Settings**

2 | Tap **Connections**

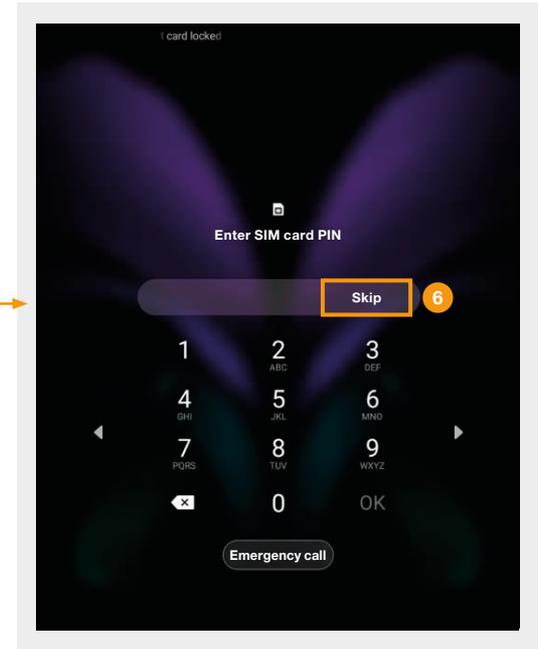
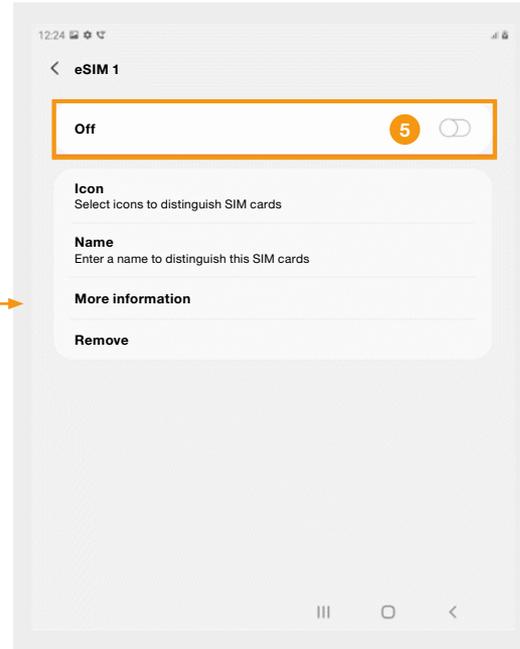
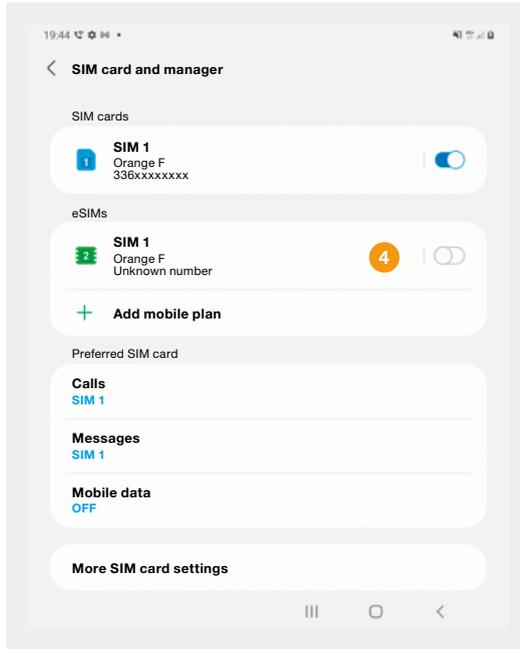
3 | Disable the **Airplane mode** cursor

# Installing and configuring your Orange Holiday eSIM

## Enable the Orange Holiday eSIM



Upon your arrival



4 | Select eSIM

5 | Activate the eSIM profile

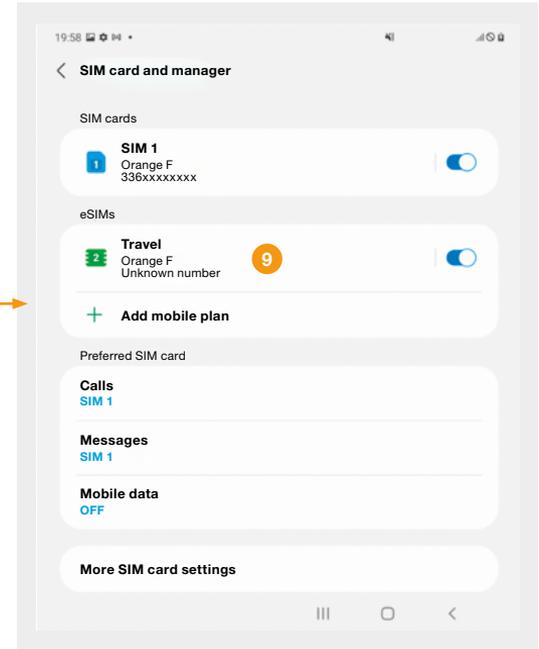
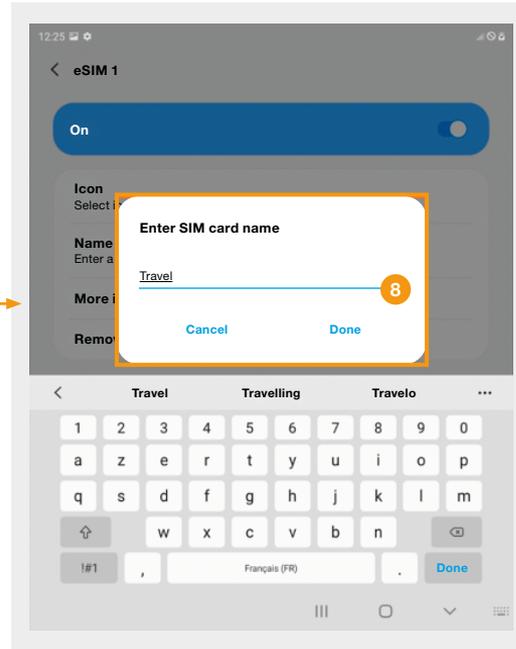
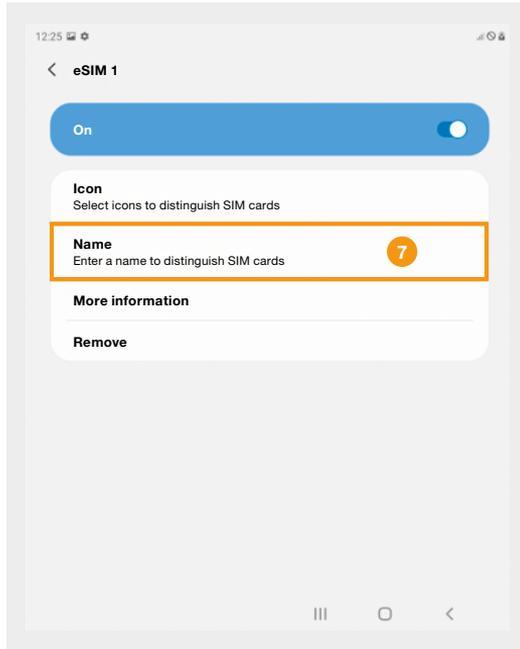
6 | Enter your PIN

# Installing and configuring your Orange Holiday eSIM

## Enable the Orange Holiday eSIM



Upon your arrival



7 | Click on **Name**

8 | Rename the eSIM to Travel to differentiate it from your home SIM card

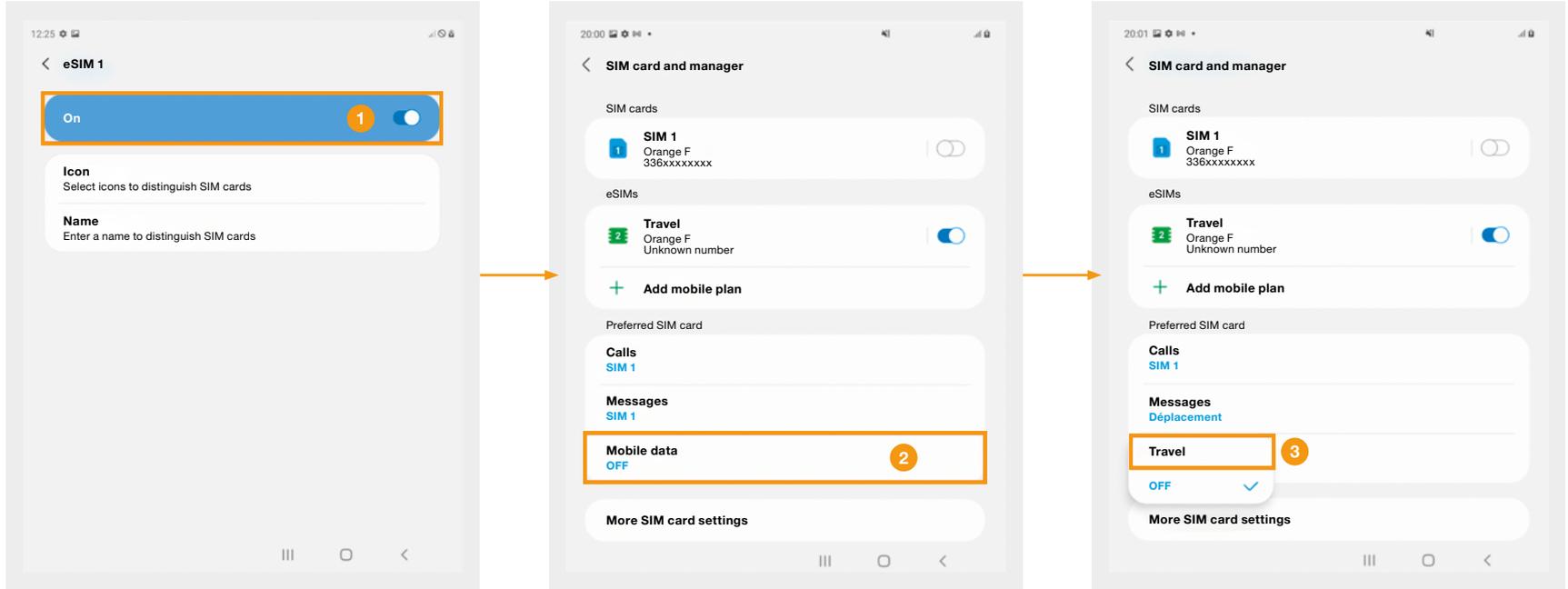
9 | The name has now been changed

# Installing and configuring your Orange Holiday eSIM

## Disable your home SIM card



Upon your arrival



1 | Disable your home SIM card to automatically switch calls to the eSIM

2 | Activate **Mobile Data**

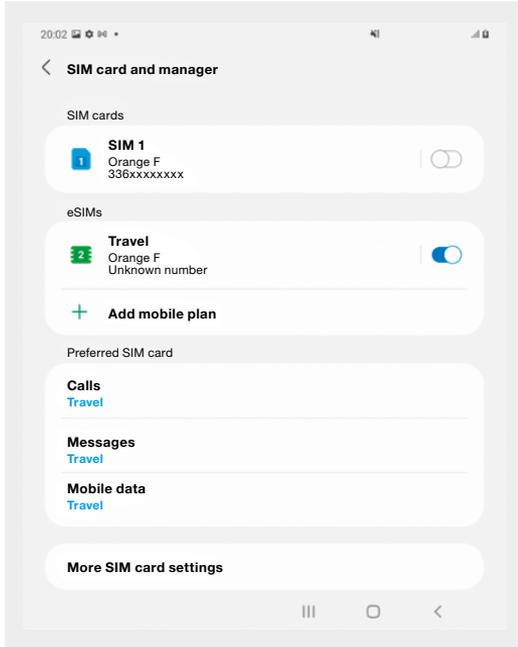
3 | Select **Travel** to turn on the cellular data on your Orange Holiday eSIM

# Installing and configuring your Orange Holiday eSIM

## Disable your home SIM card



Upon your arrival



Check that all your settings have been taken into account after you disable your home SIM card.



---

After returning home

## Installing and configuring your Orange Holiday eSIM

Remember to reactivate the line connected with your home SIM card.

We hope you enjoyed your trip and had a safe trip home.

We look forward to seeing you soon on Orange Holiday.

**Until next time!**

# FAQs

## Do you need to activate the “Dual SIM” feature?

Voice calls can be made from either of your phone lines.

However, you will need to choose a default line from which the data will be calculated.

For more details, please refer to the instructions on the Android site.

# FAQs

## Can I store my data (e.g. my contacts) on my eSIM?

Only the physical SIM card can be used to store data, and in particular contacts. Contacts saved on your smartphone are, however, accessible from the eSIM.

## What should I do with the various codes I received by email?

**The NSCE is your eSIM number.**

**The MSISDN is your Orange Holiday phone number.**

Keep both your NSCE and MSISDN in a safe place.

Confirm your identity in a few steps and register your eSIM by clicking on this link:

<https://topup.orange.com/register-an-orange-holiday-france-sim-card>

**The PIN code: by default, it is set at “0000”, and is needed to activate your line.**

**The PUK code: you will need this code to unlock your mobile should you enter an incorrect PIN code multiple times.**

For more details about the PUK code, please refer to the Welcome Pack sent as an attachment in your confirmation email.